EXHIBIT A

631-694-6504

SUPREME COURT OF THE STATE OF NEW YORK COUNTY OF SUFFOLK ALAN HAENEL and MARY HAENEL, Plaintiff, VERIFIED COMPLAINT - against-Index No.: 17-09823 WASHINGTON MUTUAL BANK, Defendant. Plaintiffs, ALAN HAENEL and MARY HAENEL, by their attorney, John McCarron, P.C., as and for their Verified Complaint against defendant, state strong follows:

- Plaintiffs were and are at all times hereinafter mentioned individuals residing 1. in the County of Suffolk, State of New York.
- Upon information and belief, defendant, WASHINGTON MUTUAL BANK 2. ("Washington Mutual"), was at all times hereinafter mentioned a foreign corporation authorized to do business in the State of New York with offices in the County of Suffolk.
- Upon information and belief, defendant, WASHINGTON MUTUAL 3. BANK, was at all times hereinafter mentioned duly licensed by the federal government to engage in the business of banking in the United States and the State of New York.

BACKGROUND

In or about 2005, plaintiffs maintained a checking account at Washington 4. Mutual.

- 94-6504 P
- 5. In or about 2005, plaintiffs had a mortgage on their home held by Washington Mutual.
- 6. Plaintiffs made monthly mortgage payments to Washington Mutual from the checking account. The monthly mortgage payments were automatically debited from plaintiffs' checking account and paid to Washington Mutual.
- 7. In or about February and March of 2005, Washington Mutual put a freeze on plaintiffs' checking account.
- 8. Washington Mutual took this action without first notifying plaintiffs that it intended to freeze the checking account and that no further checks could be drawn on the account.
- 9. Plaintiffs did not authorize or request Washington Mutual to put a freeze on their checking account.
- 10. As a result of freezing the checking account, numerous checks drawn by plaintiffs on the checking account were dishonored and bounced.
- 11. As a result of freezing the checking account, plaintiffs' monthly payments for their Washington Mutual mortgage were not automatically debited and paid to Wahsington Mutual.
- 12. At the time the checking account was frozen, plaintiffs had sufficient funds in the checking account to cover the checks that were written but not honored by Washington Mutual and sufficient funds to cover the amount of the automatic debits for the monthly mortgage

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payments.

- 13. As a result of the freezing of the checking account, plaintiffs had to replace the checks that were written on the checking account but not honored by Washington Mutual.
- 14. The freezing of the checking account caused payments made by plaintiffs to numerous creditors, including Washington Mutual, to be late.
- 15. Plaintiffs were not notified that the checking account at Washington Mutual had been frozen until after numerous checks were written and then dishonored by Washington Mutual.
- 16. Thereafter, Washington Mutual reported to various credit agencies that plaintiffs had failed to make, or failed to timely make, their monthly mortgage payments.
- 17. When plaintiffs were notified that Washington Mutual intended to and had notified credit agencies that they were late and/or delinquent in making the monthly mortgage payments plaintiffs disputed the claim.
- 18. Despite the dispute of plaintiffs, Washington Mutual failed and/or refused to properly investigate the disputed claim and correct the inaccuracies transmitted to the credit agencies.
- 19. As a result of the erroneous information reported by Washington Mutual to the credit agencies plaintiffs' credit was damaged and their credit scores were adversely affected.

Plaintiffs had to retain the services of a credit repair company to remove the 20. erroneous information reported to the credit agencies by Washington Mutual and to repair and restore plaintiffs' credit to the level it was at prior to the actions of Washington Mutual.

AS AND FOR A FIRST CAUSE OF ACTION

- Plaintiffs repeat and reallege the allegations contained in paragraphs 21. numbered 1 through 20 above as if set forth at length herein.
- Washington Mutual improperly and without authorization froze plaintiffs' 22. checking account.
- Washington Mutual negligently, recklessly and intentionally reported 23. negative credit information regarding plaintiffs monthly mortgage payments to credit agencies.
- Washington Mutual knew or should have known that the information it 24. transmitted to the credit agencies was erroneous, inaccurate and in fact caused by its own negligent, reckless and intentional actions in improperly freezing plaintiffs' checking account.
- The actions of Washington Mutual are a violation of the Fair Credit 25. Reporting Act (15 U.S.C. §1681).
- As a result, plaintiffs are entitled to actual and punitive damages, plus 26. interest, costs and reasonable attorney's fees for the negligent and willful noncompliance of Washington Mutual with the Fair Credit Reporting Act.

AS AND FOR A SECOND CAUSE OF ACTION

- 27. Plaintiff repeats and realleges the allegations contained in paragraphs numbered 1 through 26 above as if set forth at length herein.
- 28. Washington Mutual's reporting of the erroneous credit information to the credit reporting agencies damaged plaintiffs' credit.
 - 29. The actions of Washington Mutual were negligent.
- 30. The actions of Washington Mutual were wilful and Washington Mutual wilfully failed to comply with the reporting requirements of the Fair Credit Reporting Act (15 U.S.C §1681).
- 31. Plaintiffs notified Washington Mutual that they disputed the information reported to the credit reporting agencies.
- 32. The failure of Washington Mutual to conduct a proper investigation of plaintiffs claims regarding the erroneous information transmitted to the credit reporting agencies is a violation of the Fair Credit Reporting Act (15 U.S.C. §1681s).
- 33. As a result plaintiffs are entitled to damages, attorney's fees and costs for the failure of Washington Mutual to review and investigate plaintiff's claims.

AS AND FOR A THIRD CAUSE OF ACTION

34. Plaintiff repeats and realleges the allegations contained in paragraphs

numbered 1 through 33 above as if set forth at length herein.

- 35. Washington Mutual's actions were in violation of Article 25 of the New York State General Business Law (GBL §380, et seq.), the New York State Fair Credit Reporting Act.
- 36. As a result, plaintiffs are entitled to actual and punitive damages, plus interest, costs and reasonable attorney's fees for the negligent and willful noncompliance of Washington Mutual with the New York State Fair Credit Reporting Act.

AS AND FOR A FOURTH CAUSE OF ACTION

- 37. Plaintiff repeats and realleges the allegations contained in paragraphs numbered 1 through 36 above as if set forth at length herein.
- 38. Washington Mutual's actions were in violation of Article 29-H of the New York State General Business Law (GBL §600, et seq.).
- 39. Washington Mutual's actions were in violation of Article 22-A of the New York State General Business Law (GBL §349, et seq.).
- 40. As a result, plaintiffs are entitled to actual damages, treble damages, and reasonable attorney's fees.

AS AND FOR A FIFTH CAUSE OF ACTION

41. Plaintiff repeats and realleges the allegations contained in paragraphs

numbered 1 through 37 above as if set forth at length herein.

- 42. The actions of Washington Mutual damaged the credit and adversely affected plaintiff's credit scores.
- 43. Plaintiffs incurred increased expenses and charges relating to the borrowing of money including a higher rate of interest. Additionally, plaintiffs applications for credit and loans were rejected because of their credit which had been damaged by Washington Mutual.
- 44. As a result, plaintiffs are entitled to damages for the increased costs incurred in borrowing money and applying for credit and to punitive damages as a result of the negligent, reckless, intentional and wilful conduct of Washington Mutual.

WHEREFORE, plaintiffs respectfully demand judgment against defendant as follows:

- a) on the first and second causes of action for actual damages, punitive damages, costs and reasonable attorney's fees, plus interest for defendant's violation of the Fair Credit Reporting Act;
- b) on the third cause of action for actual damages, puritive damages, costs and reasonable attorney's fees, plus interest for defendant's violation of the New York State Fair Credit Reporting Act;
- c) on the fourth cause of action for actual damages, treble damages, costs and reasonable attorney's fees, plus interest for defendant's violation of the General Business Law, §§600, et seq. and 349;
- d) on the fifth cause of action for actual damages for the increased costs incurred by

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plaintiffs, and punitive damages, plus interest;

and for such other and further relief as the Court deems just and proper.

Dated: Melville, New York March 30, 2007

By:

olin T. McCarron, Esq. Attorneys for Plaintiff

445 Broadhollow Road, Suite 124

Melville, New York 11747

(631) 694-6500

631-694-6504

p.10

VERIFICATION

STATE OF NEW YORK)
)ss:
COUNTY OF SUFFOLK)

Alan Haenel, being duly sworn, deposes and says:

- 1. I am a plaintiff in the within action.
- 2. I have read the foregoing Verified Complaint and know the contents thereof; and
- 3. The same are true as to my own knowledge, except as to the matters therein alleged on information and belief; and as to those matters I believe them to be true. The source of my knowledge is review of my books and records.
 - 4. The reason this Verification is made by me is that I am a named plaintiff.

Alan Haenel

Sworn to before me this 3 day of April, 2007

Notary Public

JOHN T. McCAFRON Notary Public, State of New York No. 02MC5043620 Qualified in Suffolk County Commission Expires May 15, 20

EXHIBIT B

Case 2:07-cv-02320-LDW-WDW Document 1-1 Filed 06/08/07 Page 12 of 26

COUNTY OF SUFFOLK

ALAN HAENEL

ageinst

ATTORNEY/CLIENT: JOHN T. MCCARRON ESQ.

FILE#

INDEX # 07-09823 DATE INDEX # PURCHASED: 4/3/2007

DATE AFFIDAVIT FILED:

AMENDED AFFIDAVIT OF SERVICE

MAY 09 2007

WASHINGTON MUTUAL BANK INC.

State of New York, County of Suffolk

i, THOMAS J. STEIDEL being duly sworn according to law upon my oath, depose and say, that deponent is not a party to this action, is over 18 years of age and resides in LAKE GROVE, NY.

That on April 5, 2007 at 2:32 PM, deponent served the within named SUMMONS AND VERIFIED COMPLAINT WITH INDEX NUMBER AND DATE OF FILING upon WASHINGTON MUTUAL BANK INC., therein named. Said service was effected at 415 COMMACK RD, DEER PARK, NY 11729, in the following manner;

A Domestic/Foreign corporation, by delivering thereat a true copy of each to LORENA JACOBO personally; deponent knew said corporation so served to be the corporation described as the named recipient and knew said individual to be the SUPERVISOR thereof, an authorized person to accept service of process.

Deparent describes the individual served to the best of deponent's ability at the time and circumstances of service as follows:

Sex: Female Skin: White Hair: Black Age(Approx): 47 Height(Approx): 5' 6" Weight(Approx): 130-140 lbs Other:

I certify that the foregoing statements made by me are true, correct and my free act and deed. I am aware that if any of the foregoing statements made by me are willfully false, I am subject to punishment.

HOMAS

Sworn to before me on May 3, 2007

RAE BAFFA Notary Public, State of New York No. 4920453

Qualified in Suffoik County Commission Expires July 5, 2010 Swom before me on May 3, 2007

ANTHONY BAFFA Notary Public, State of New York

No. 4974975 Qualified in Suffork County

Commission Expires November 26, 2010

EVEREADY
FROGESS SERVICE INC.
P.O. DRAWER 1937, STONYBROOK, NEW YORK 11780

EXHIBIT C

SUPREME COURT OF THE STATE OF NEW 'COUNTY OF SUFFOLK	
ALAN HAENEL and MARY HAENEL,	

Plaintiffs,

NOTICE OF MOTION

- against-

Index No.: 07-09823

WASHINGTON MUTUAL BANK,			
Defendant.			

SIR (S):

PLEASE TAKE NOTICE, that upon the annexed affirmation of John T. McCarron dated May 15, 2007, and the Summons and Verified Complaint dated March 30, 2007, and upon all the pleadings and proceedings heretofore had herein, the undersigned will move this Court at the assigned part of the Supreme Court, Suffolk County, located at One Court Street, Riverhead, New York on the 4th day of June, 2007, at 9:30 o'clock in the forenoon of that day or as soon thereafter as counsel can be heard, for an order:

- 1. Pursuant to CPLR §3215, granting the plaintiffs, ALAN HAENEL and MARY HAENEL, a default judgment against the defendant, WASHINGTON MUTUAL BANK, for its failure to answer or otherwise appear or in any way respond to the outstanding Summons and Complaint; and
- 2. Setting this matter down for an inquest for the purpose of determining the amount of plaintiff's monetary damages; and
 - 3. Granting such other and further relief as this Court deems just and proper.

PLEASE TAKE FURTHER NOTICE, that answering affidavits, if any, must be served upon the undersigned at least seven (7) days prior to the return date of this motion.

Dated: Melville, NY May 15, 2007

JOHN T. McCARRON, P.C.

By:

ohn T. McCarron, Esq.

445 Broadhollow Road, Suite 124

Melville, NY 11747 (631) 694-6500

Attorney for Plaintiffs

TO: WASHINGTON MUTUAL BANK

415 Commack Road Deer Park, NY 11729

SUPREME COURT OF THE STATE OF NEW YORK COUNTY OF SUFFOLK	
ALAN HAENEL and MARY HAENEL,	
Plaintiffs,	AFFIRMATION IN SUPPORT OF MOTION FOR DEFAULT
- against-	,
	Index No.: 07-09823
WASHINGTON MUTUAL BANK,	
Defendant.	
	X

JOHN T. McCARRON, an attorney duly admitted to practice law before the Courts of this State, hereby sets forth the following under the penalties of perjury:

- 1. I am a member of the firm of John T. McCarron, P.C., counsel for the plaintiffs, Alan Haenel and Mary Haenel, and am fully familiar with the facts and circumstances set forth herein.
- 2. This affirmation is submitted in support of plaintiffs' motion to enter a default judgment pursuant to CPLR §3215 based upon the failure of defendant to answer or otherwise appear in any mariner in response to plaintiffs' Summons and Verified Complaint. Specifically, plaintiff seeks the entry of a default judgment for defendant's failure to answer the Summons and Verified Complaint, and for the Court to set this matter down for an inquest to determine the amount of plaintiff's monetary damages.

NATURE OF ACTION

3. This is an action for violations of the New York State and Federal Fair

Credit Reporting Acts, the New York State General Business Law and for negligence committed by defendant.

PLEADINGS AND PROCEEDINGS

- 4. This action was commenced on or about April 3, 2007 by the filing of a Summons and Verified Complaint.
- 5. The Summons and Verified Complaint were served on defendant on April5, 2007. (A copy of the Affidavit of Service is annexed hereto as Exhibit A).
- 6. The Complaint, which is verified by plaintiffs, sets forth plaintiffs' entitlement to the relief requested in the Summons and Complaint.
- 7. More than thirty days have elapsed from service of the Summons and Complaint and defendant has failed to appear or otherwise answer or oppose the Summons and Complaint whatsoever.
- 8. It is respectfully submitted that pursuant to CPLR §3215, based upon the failure of defendant to answer or otherwise appear in this action, that this Court execute and enter a default judgment in favor of the plaintiff and against the defendant and set this matter down for an inquest to determine the amount of plaintiff's monetary damages.

WHEREFORE, it is respectfully requested that this Court grant this motion for a default in all respects, execute and enter a default judgment in favor of the plaintiff and against the defendant and set this matter down for an inquest to determine the amount of plaintiff's monetary

Case 2:07-cv-02320-LDW-WDW Document 1-1 Filed 06/08/07 Page 18 of 26 # \$/ 10

damages, together with such other and further relief as this Court deems just and proper.

Dated: Melville, New York May 15, 2007

OHN T. MCCARRON

EXHIBIT A

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John T. McCarron, P.C.	446 Broadhollo	w Road; Suite 124. MelVille, NY 117	47 (631) 694-65	00
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COUNTY OF SUFFOLK

ALAN HAENEL

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ATTORNEY/CLIENT: JOHN T. MCCARRON ESQ. FILE#

INDEX # 07-09823 DATE INDEX # PURCHASED: 4/3/2007 DATE AFFIDAVIT FILED:



AMENDED AFFIDAVIT OF SERVICE

MAY 09 2007

State of New York, County of Suffolk

WASHINGTON MUTUAL BANK INC.

I, THOMAS J. STEIDEL being duly sworn according to law upon my oath, depose and say, that deponent is not a party to this action, is over 18 years of age and resides in LAKE GROVE, NY. THE REPORT OF THE PARTY OF THE

That on April 5, 2007 at 2:32 PM, deponent served the within named SUMMONS AND VERIFIED COMPLAINT WITH INDEX NUMBER AND DATE OF FILING upon WASHINGTON MUTUAL BANK INC., therein named. Said service was effected at 415 COMMACK RD, DEER PARK, NY 11729, in the following manner;

A Domestic/Foreign corporation, by delivering thereat a true copy of each to LORENA JACOBO personally; deponent knew said corporation so served to be the corporation described as the named recipient and knew said individual to be the SUPERVISOR thereof, an authorized person to accept service of process.

Deponent describes the individual served to the best of deponent's ability at the time and circumstances of service as

Sex: Female Skin: White Hair: Black Age(Approx): 47 Height(Approx): 5' 6" Weight(Approx): 130-140 lbs Other:

I certify that the foregoing statements made by me are true, correct and my free act and deed. I am aware that if any of the foregoing statements made by me are willfully false, I am subject to punishment.

to before me on May 3, 2007

RAR BAPFA Notary Public, State of New York No. 4920453 Qualified in Suffolk County Commission Expires July 5, 2010 Swom before me on May 3, 2007

ANTHONY BAFFA Notary Public, State of New York No. 4974975

Qualified in Suffork County

Commission Expires November 26, 2010

EVEREADY Frogess Service Inc. F.O. Drawer 1937, Stonybrook, New York 11750

JOHN T. MCCARRON, P.C.

	COUNTY OF SUFFOLK	index No.	Year
LAN HAENEL,	,	•	
	Plaintiff,		
- against -			
VASHINGTON MUTUA	L BANK, INC.,		
	Defendant,		
	NOTICE OF	MOTION	
	JOHN T. McCA Attorney(s) for PLAINT Office and Post Office A 445 Broadhollow F Melville, New (631) 694	ITFF Address, Telephone Road, Suite 124 York 11747	
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		Print name besesth	
		Service of a copy of the within is hereby admitted.	

☐ NOTICE OF SETTI_EMENT that an order

settlement to the HON.

Dated:

Yours, etc.

JOHN T. McCARRON, P.C.

of which the within is a true copy will be presented for one of the judges of the within named Court, on at .M.

EXHIBIT D

SUPREME COURT OF THE STATE OF NEW YORK COUNTY OF SUFFOLK

ALAN HAENEL and MARY HAENEL,

Plaintiffs,

STIPULATION EXTENDING TIME TO ANSWER OR OTHERWISE MOVE AND WITHDRAWING PLAINTIFFS' MOTION

- against-

WASHINGTON MUTUAL BANK

Index No.: 07/09823

Defendant.

IT IS HEREBY STIPULATED that the time for the defendant Washington Mutual Bank ("Washington Mutual") to appear and to answer, amend or supplement the answer as of course or to make any motion with relation to the summons or to the complaint in this action be, and the

same hereby is extended to and including the 11th day of June, 2007 and defenses concerning

service of process and/or personal jurisdiction are waived.

IT IS FURTHER STIPULATED that Plaintiffs' motion seeking a default judgment against Washington Mutual in this action and currently returnable June 4, 2007 is hereby withdrawn by Plaintiffs. This stipulation may be filed without further notice with the Clerk of the Court.

Dated: Garden City, New York, May 21, 2007

JOHN T. MCCARRON P.C.

torney for Plaintiffs

445 Broadhollow Road, Suite 124

Melville, New York 11747

(631) 694-6500

Ву:

Daniel C. Gibbons

Attorneys for Defendant

100 Quentin Roosevelt Doulevard

Garden City, New York 11530

CULLEN AND DYKMAN LLB

(516) 357-3700

SUPREME COURT OF THE COUNTY OF SUFFOLK		
ALAN HAENEL and MARY		
	Plaintiffs,	NOTICE OF REMOVAL TO SUPREME COURT
- against -		STATE OF NEW YORK COUNTY OF NASSAU
WASHINGTON MUTUAL I	BANK	Index No.: 7193/07
	Defendant.	Civil Action No.: <u>CV-</u>
COUNTY OF SUFFO		07, defendant WASHINGTON
MUTUAL BANK duly filed	a Notice of Removal, a cop	by of which is annexed hereto, removing
this action in its entirety to th	e United States District Co	urt for the Eastern District of New York.
Dated: Garden City, New Yo June, 2007	ork CULLEN AND	DYKMAN LLP
TO: John T. McCarron, Esq. Attorney for Plaintiffs 445 Broadhollow Road, Suit Melville, New York 11747	Attorneys for De Washington Mu 100 Quentin Roe Garden City, Ne (516) 357-3700	tual Bank osevelt Boulevard